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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

FEB 13 2008

Applicant:	Lee Anne Kowalski	Examiner:	William D. Hutton, Jr.
Serial No.:	09/928,599	Group Art Unit:	2179
Filed:	August 13, 2001	Docket:	SVL920010049US1
Title:	METHOD AND SYSTEM FOR IDENTIFYING AND DISTINGUISHING WORDS CONTAINED WITHIN AN ELECTRONIC MESSAGE IN ORDER TO CONVEY SIGNIFICANCE		

DECLARATION UNDER 37 C.F.R. §1.131

I, Jeanette Berry Souza, declare as follows:

1. I am employed as an Administrative Manager in the Intellectual Property Law Dept. of I.B.M. Corporation's Silicon Valley Laboratory (SVL).

2. I handled the "Disclosure" document attached hereto as an exhibit on behalf of I.B.M. Corporation. This is evidenced by the following:

- (a) On page 5, the May 30, 2000 date that "[t]his evaluation was entered ..." under "Evaluation," which is the date that I entered the decision by the Patent Evaluation team regarding whether the "Disclosure" document should be filed as a patent application. (Note that "Jeanette Durbin" was my maiden name.)
- (b) On page 5, the "Date rated" under "Team Evaluation," is May 30, 2000, which is the date that I entered the rating by the Patent Evaluation team for the "Disclosure" document, indicating that the invention was suitable for a "search" prior to filing as a patent application.
- (c) On page 5, the "Date sent" under "Search Information," is May 30, 2000, which is the date that I sent instructions to a searcher for a patentability search for the invention described in the "Disclosure" document.
- (d) On page 5, the "Ship/Return date" under "Search Office Information," is June 20, 2000, which is the date that I received the results of the patentability search from the searcher for the invention described in the "Disclosure" document.
- (e) On page 5, the "Date of Final Decision" date is May 8, 2001, which is the date that I entered the decision by the attorneys in the Intellectual Property

Law Dept. of SVL to proceed with the filing of a patent application for the invention described in the "Disclosure" document.

3. I handled the "Disclosure" document in the normal manner for inventions processed by the Intellectual Property Law Dept. of SVL. Specifically, the Intellectual Property Law Dept. of SVL worked continuously and reasonably hard on the application during the period from June 20, 2000 until May 18, 2001. This entailed, among other things, reviewing the results of the patentability search with the inventor.

4. Also, during the time period between receipt of the search report on June 20, 2000 until instructions were sent to attorney George H. Gates on May 18, 2001, the Intellectual Property Law Dept. of SVL had a normal backlog of unrelated cases that were processed. Attached are two reports documenting these facts: (1) a first report, Report #1 attached hereto as an exhibit, listing 116 invention disclosures submitted to the Intellectual Property Law Dept. of SVL between 6/20/2000 and 5/18/2001; and (2) a second report, Report #2 attached hereto as an exhibit, listing 166 invention disclosures processed by the Intellectual Property Law Dept. of SVL in that they were rated either Close, Publish or File between 6/20/2000 and 5/18/2001.

5. Both of these reports show that the Intellectual Property Law Dept. of SVL received and processed a large number of cases during the period in question. Moreover, because the normal workload involved this large number of cases, it took from June 20, 2000 until May 18, 2001 for instructions to be sent from the Intellectual Property Law Dept. of SVL to attorney George H. Gates to draft and file the application. Nonetheless, the Intellectual Property Law Dept. of SVL was diligent in handling the application during the period from June 20, 2000 until May 18, 2001.

6. All statements made herein of my own knowledge are true and all statements made on information and belief are believed to be true; and further these statements were made with the knowledge that willful false statements and the like so made are punishable by a fine or imprisonment, or both under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

Date: 2/13/2008

Signed: Jeanette H. Berry Souza  
Name: Jeanette H. Berry Souza

**Disclosure**

Prepared for and/or by an IBM Attorney - IBM Confidential

Created By: Lee Anne Kowalski Created On: [REDACTED]  
Last Modified By: Jeanette Durbin Last Modified On: [REDACTED]

Required fields are marked with the asterisk (\*) and must be filled in to complete the form.

**\*Title of disclosure (in English)**

A method and system for easily identifying and distinguishing words contained within an e-mail message in order to convey significance

**Summary**

Status	Final Decision (File)
Docket Family	[REDACTED]
Processing Location	SVL
Functional Area	DB2 FOR UDB
Attorney/Patent Professional	Ingrid Foerster/Santa Teresa/IBM
IDT Team	[REDACTED]
Submitted Date	[REDACTED]
Owning Division	
Incentive Program	
Lab	
Technology Code	
PVT Score	No PVT score has been calculated.To calculate a PVT score, press the 'Calculate' button.

**Inventors with a Blue Pages entry**

Inventors: Lee Anne Kowalski/Santa Teresa/IBM

Inventor Name	Inventor Serial	Div/Dept	Inventor Phone	Manager Name
> Kowalski, Lee Anne	301598	76/J35A	N/A	McQuillan, Therese

> denotes primary contact

**Inventors without a Blue Pages entry****IDT Selection**

Select Functional Area

IDT Team:

Attorney/Patent Professional:  
Ingrid Foerster/Santa Teresa/IBM

[REDACTED] A method and system for easily identifying and distinguishing words contained within an e-mail message in order - continued

**Response Due to IP&L [REDACTED]****\*Main Idea**

To view the main idea for this disclosure, click on this doclink ---> [REDACTED] (If you are prompted to enter a server name, please enter D0108016)

**\*Critical Questions (Questions 1-9 must be answered in English)****\*Question 1**

On what date was the invention workable? [REDACTED] Please format the date as MM/DD/YYYY (Workable means i.e. when you know that your design will solve the problem)

**\*Question 2**

Is there any planned or actual publication or disclosure of your invention to anyone outside IBM?

If yes, Enter the name of each publication or patent and the date published below.

Publication/Patent:

Date Published or Issued:

Are you aware of any publications, products or patents that relate to this invention?

☐ Yes

☒ No

☒ Yes

☐ No

If yes, Enter the name of each publication or patent and the date published below.

[REDACTED]

**\*Question 3**

Has the subject matter of the invention or a product incorporating the invention been sold, used internally in manufacturing, announced for sale, or included in a proposal?

Is a sale, use in manufacturing, product announcement, or proposal planned?

☐ Yes

☒ No

☐ Yes

☒ No

If Yes, identify the product if known and indicate the date or planned date of sale, announcements, or proposal and to whom the sale, announcement or proposal has been or will be made.

Product:

Version/Release:

Code Name:

Date:

To Whom:

If more than one, use cut and paste and append as necessary in the field provided.

**\*Question 4**

Was the subject matter of your invention or a product incorporating your invention used in public, e.g., outside IBM or in the presence of non-IBMers?

If yes, give a date. Please format the date as MM/DD/YYYY

☐ Yes

☒ No

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[REDACTED] A method and system for easily identifying and distinguishing words contained within an e-mail message in order - continued

**\*Question 5**

Have you ever discussed your invention with others not employed at IBM?

If yes, identify individuals and date discussed. Fill in the text area with the following information, the names of the individuals, the employer, date discussed, under CDA, and CDA #.

☐ Yes  
☒ No

**\*Question 6**

Was the invention, in any way, started or developed under a government contract or project?

If Yes, enter the contract number

☐ Yes  
☒ No  
☐ Not sure

**\*Question 7**

Was the invention made in the course of any alliance, joint development or other contract activities?

If Yes, enter the following:

Name of Alliance, Contractor or Joint Developer  
Contract ID number  
Relationship contact name  
Relationship contact E-mail  
Relationship contact phone

☐ Yes  
☒ No  
☐ Not Sure

**\*Question 8**

Have you, or any of the other inventors, submitted this same invention disclosure or similar invention disclosure previously?

If Yes, please provide disclosure number below:

☐ Yes  
☒ No

**\*Question 9**

Are you, or any of the other inventors, aware of any related inventions disclosures submitted by anyone in IBM previously?

If Yes, please provide the docket or disclosure number or any other identifying information below:

☐ Yes  
☒ No

**Question 10**

What type of companies do you expect to compete with inventions of this type? Check all that apply.

[REDACTED] method and system for easily identifying and distinguishing words contained within an e-mail message in order - continued

- ☐ Manufacturers of enterprise servers
- ☐ Manufacturers of entry servers
- ☐ Manufacturers of workstations
- ☐ Manufacturers of PC's
- ☐ Non-computer manufacturers
- ☒ Developers of operating systems
- ☒ Developers of networking software
- ☒ Developers of application software
- ☒ Integrated solution providers
- ☒ Service providers
- ☐ Other (Please specify below)

#### Question 11

If the invention relates to a product or service that is outside the scope of your business unit, please recommend IBM business unit(s), IBM location(s) or individual(s) within IBM that you think would provide a good evaluation of your invention:

**Patent Value Tool (Optional - this may be used by the inventor and attorney to assist with the evaluation)**  
(The Patent Value tool can be used by the inventor(s) to determine the potential licensing value of your invention.)

No PVT score has been calculated. To calculate a PVT score, press the 'Calculate' button.

#### Market

What is the anticipated annual market size (in dollars) that will be captured by your invention?

#### CLAIMS

Question 1 - How new is the technical field?

Question 2 - How central is the invention to the product(s) which might be expected to contain the invention?

Question 3 - What is the scope of the claim?

#### PORTFOLIO NEED

What are the portfolio needs in the area of your invention?

#### EXPLOITATION & ENFORCEMENT

Question 1 - How easily can the use of the invention by a competitor be detected?

Question 2 - How easily can the use of the invention be avoided by a competitor?

#### BUSINESS VALUE

Question 1 - What percentage of the companies producing products in the field of this invention might use this invention?

Question 2 - What is the value of this patent to current or anticipated Alliance Activity between IBM and

[REDACTED] A method and system for easily identifying and distinguishing words contained within an e-mail message in order - continued

other companies?

**Question 3 -** What is the value of this patent to current or anticipated Technology Transfer Activity between IBM and other companies?

**Question 4 -** Does it result in prestige to IBM?

#### Evaluation

This evaluation was entered by Jeanette Durbin/Santa Teresa/IBM on 05/30/2000

##### Team Evaluation

What is the team's evaluation of this disclosure? Search

Date rated : 05/30/2000

Evaluation Comments

**Final Evaluation History:**  
Search

**Who made the final evaluation:**  
Jeanette Durbin/Santa Teresa/IBM

**Final evaluation date:**  
5/30/2000

#### Search Information

Date sent: 05/30/2000

\*Target completion date: 06/20/2000 Search Results Received date:

Who was the search sent to (This area is to designate a Local Searcher name or WAIP/L):

\*Search Type: ☒ Patentability ☐ Clearance ☐ Validity ☐ State of Art

\*Features to be searched: Please see disclosure

#### Search Office Information

Target completion date:

☐ Search has been delayed

Ship/Return date: 06/20/2000

Search Conducted By Moore

Comments

#### Final Decision

This decision was entered by Jeanette Durbin/Santa Teresa/IBM on 05/08/2001

Decision: File

Status: N/A

PPM Area: 600 - Software related services

Attorney Rating: 2

Date of Final Decision : 05/08/2001

#### Additional filing information

Planned Filing date: [REDACTED]

Filing comments:

Dates have been entered in the format MM/DD/YYYY

Additional decision comments

#### Final Decision History

Entered on [REDACTED] by Jeanette Durbin

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[REDACTED] method and system for easily identifying and distinguishing words contained within an e-mail message in order - continued

**Post Disclosure Text & Drawings**

Enter any additional information relating to this disclosure below:

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(Form Revised 12/17/97)

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Main idea for disclosure [REDACTED] continued [REDACTED]

**Main Idea for Disclosure** [REDACTED]

Prepared for and/or by an IBM Attorney - IBM Confidential

Archived On: [REDACTED]

**Title of disclosure (in English)**

A method and system for easily identifying and distinguishing words contained within an e-mail message in order to convey significance

**Idea of disclosure**

1. Describe your invention, stating the problem solved (if appropriate), and indicating the advantages of using the invention.

The present invention is a method and system for easily identifying and distinguishing words contained within an e-mail message in order to convey significance to the recipient of the message. The present invention relates to creating and reading e-mail messages.

**Background and the problem:**

Currently, e-mail users receive upwards of 25 to 50 e-mail messages per day, especially a) those using e-mail in the work place and b) those e-mail users who are considered critical to a project or team. Many of those messages are addressed to more than one individual; that is, the author sends the exact same message to more than one recipient at the same time. In many situations, the author intends that certain parts of the message body are to be considered more significant or important by some of the recipients than they are for the others. Take for example, an author who sends a message to ten people (ten people on the To: line of the message) to notify them all of the existence of a certain problem, as well as ask specific questions of two of them and assign actions ("to dos") to two others. The problem is that all ten of the recipients must take the time to read through the entire message to see which areas are important to them, even if only a small section is applicable to them. Without reading the entire message, each recipient cannot easily see which areas they need to pay attention to and which are not important to them. In their haste to catch up on reading many e-mail messages each day, they can easily overlook a question or action that the sender of the message wrote in the message specifically for them and cause delays in progress of the situation.

Accordingly, what is needed is a system and method within e-mail programs that will minimize the time required to read e-mail messages by allowing certain words that are contained within the e-mail message to be quickly and easily identified and distinguished within the e-mail message from the rest of the words in the message. The system and method can be available at the time the message is created by the author or at the time the message is read by the recipient, and the words are ones that either the author or recipient can determined should convey significance.

**Advantages of using the invention**

Authors of e-mail messages can easily find terms in their messages for which they want to call attention to when read by the recipients and distinguish those terms so that they are readily visible to those particular recipients. This reduces the likelihood of a recipient overlooking something in the message that the author wants them to read.

Individual recipients of the e-mail messages can easily find those terms in the message that are important to each of them. This reduces the time each person spends reading their e-mail, as they can scan each message and easily find the pieces that are important to them.

Main idea for disclosure [REDACTED] - continued

2. How does the invention solve the problem or achieve an advantage, (a description of "the invention", including figures inline as appropriate)?

**Definitions of terms used herein:**

**"significant"**: Herein, significant means those words (which includes proper names, or words invented by the user of the invention) which the user considers would be important to read if they are contained that user's e-mail messages. For example, a manager would consider the names of his employees to be significant for e-mail messages that he sends or receives.

**"distinct" and "distinguished"**: Herein, a term contained in an e-mail message is distinct if it has a quality that makes it stand out from the other terms in the e-mail message, and it is said to be distinguished from the rest of the text. For example, if most of the text in an e-mail message is in normal font and some terms are in bold font, those terms that are in bold font are "distinct" or "distinguished" from the rest of the text. Ways in which terms can be made distinct include but are not limited to: different font, different color, having an image displayed next to them.

**High level description**

To address the requirements described above, the present invention discloses a method that includes: collecting significant terms, locating those terms inside an e-mail message, and, within the message itself, distinguishing them from the other "non-significant" terms so that they can be quickly and easily identified. With this method:

1) E-mail authors define a set of terms (which can be words, proper names, invented words) that they want to be registered as significant terms. When finished composing an e-mail message, the authors invoke the invention which scans the e-mail message and locates the registered terms in the body of the message. For each occurrence of a registered term, the invention asks the author whether it should make that occurrence to appear distinct within the message.

and

2) E-mail recipients define a set of terms (which can be words, proper names, invented words) that they want to be registered as significant terms. When they open an e-mail message to be read, the recipients invoke the invention which scans the e-mail message, locates the registered terms in the body of the message, and makes the occurrences appear distinct within the message.

**Flowchart**

The following are flow charts illustrating preferred embodiments of the method described above, one for use by an e-mail author and the other for use by an e-mail recipient:

Figure 1, for e-mail author

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Main idea for disclosure [REDACTED] continued

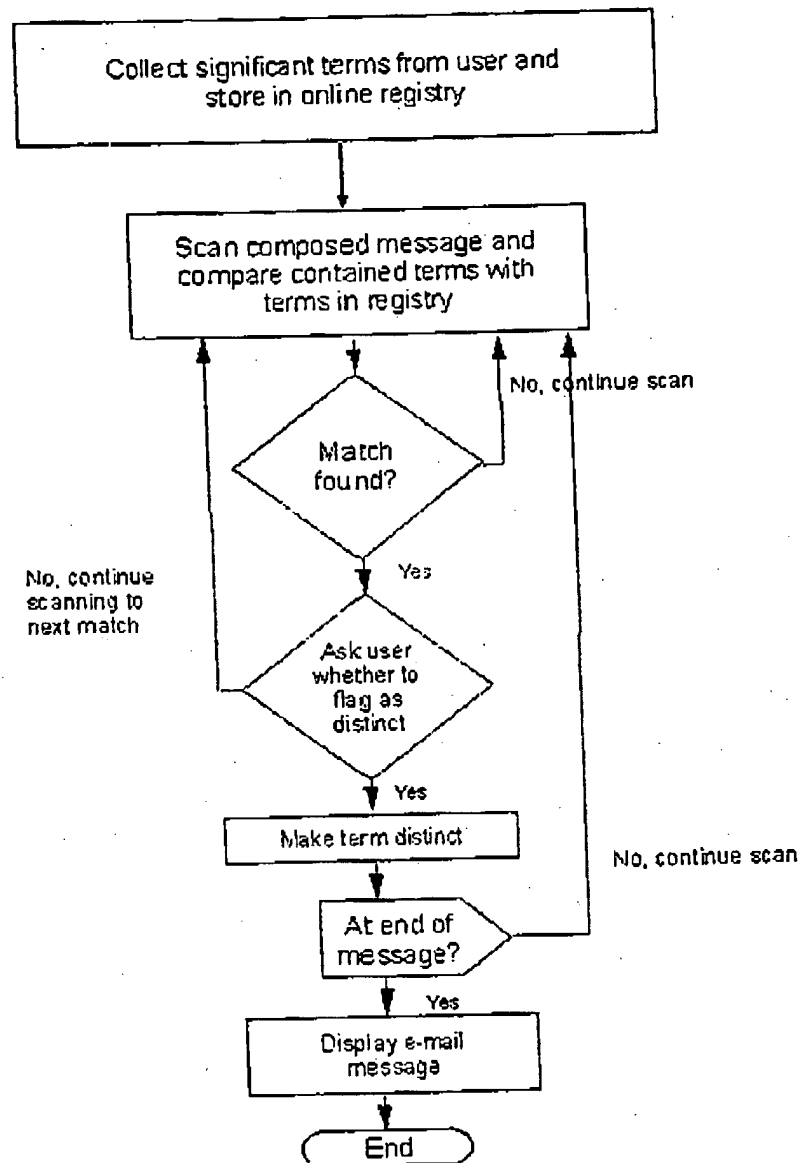
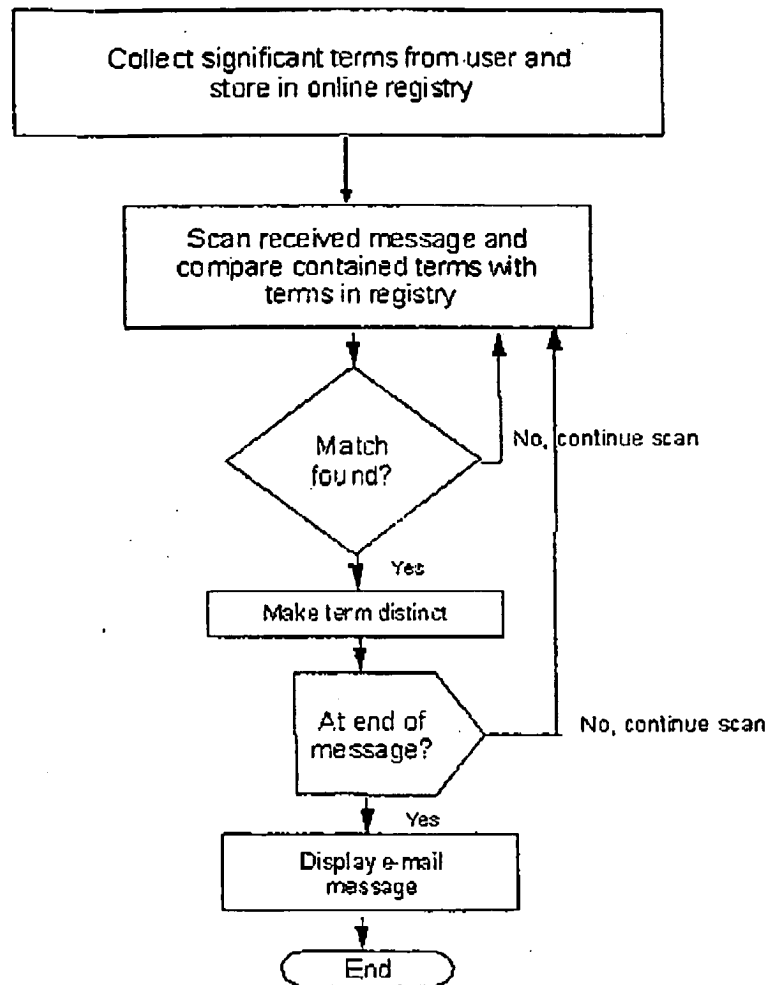


Figure 2, for e-mail recipient:

Main idea for disclosure [REDACTED] - continued



Main idea for disclosure [REDACTED] - continued

### Possible embodiments/applications

Here are some examples of how I would use the invention in a product:

#### Example 1: Embodiments used by Authors of e-mail messages

In the Lotus Notes e-mail product, provide an option off of the Edit menu named: "Collect key names/terms". This option would open a dialog where the user can select, type in, or otherwise specify terms of importance/significance; for example:

- Names of co-workers (could import these from the user's personal address book)
- Key product terms and names ("XYZ product", "Install Team", "Human Resources", etc.)
- Key words used in user's particular field ("XML", "HTML", etc.)

When the user is done in this dialog, a registry of these terms is built and kept on the user's machine.

Provide an option off of the Edit menu named: "Flag key names/terms". This option would be available when the user is composing a new e-mail message. This option would open a dialog similar to the spell-check window where the user can indicate that the embodiment of the invention should go through the e-mail message and flag in turn any term that matches any of the key names/terms that are in the registry collected earlier, or flag any names of people in the To: list that also appear in the body of the message. When a key term is flagged, the user has the option in the dialog of specifying how to indicate that the term is significant; for example, make the term be a different font, make the term be a different color, add an image next to the term, attach a sound file on the term.

At the end of the process, the result is an e-mail message that has terms that are in different fonts and colors that signify to the recipients those places that they should pay attention to. Key names from the To: list are flagged in bright bold red at places where they have actions to do; different colors for some people; bold font for status, install and build. Below, the author choose not to make bold every occurrence of "install" and "build"; just the ones where he thought it would make a difference:

-----  
To: Eva Jones, Alan Harmon, Elizabeth Grayson, John Hayes  
From: Clark Kent  
Subject: To-Dos and brainstorming

- Please send me status on the items below by 11:00, 2:00, 4:00, and 6:00 tomorrow by e-mail. Please include defect number and what happened with it. I'm leaving at 10:30, after 2 meetings and won't have time to stop by and get status. Call me for emergencies.
- We need to have people on call this weekend; please work something out between you; someone will need to check throughout the weekend to make sure further defects are covered and closed.

Elizabeth and Eva: using the Thursday night build, can you test the following defects: 134509, 116916, 116510

Eva: Verify old defects, close. Check with John Hayes which ones were already verified (116916, 116927 were new ones yesterday). Also test fix for 115236 (will need to be in weekend build).

John: Check for new defects, verify, and necessary changes to Eva for fixes. Finish defect 116508.

Alan: Finish defects with Solaris

Later, I think we should discuss this process, in light of the new function updating and roles involved. Perhaps we should really have an install rep as well as a build rep, since we do have a somewhat different perspective on many issues. The install team usually gets hooked in at the end of the cycle, while

Main idea for disclosure [REDACTED] continued

the build team is there from the start. A lot of these problems seem to be related to install.

There may even be other strategically positioned experts who could also help.

Thanks!  
Clark

---

#### Example 2

Same as above, only this time the author didn't go through with the tool. Instead, at the recipient's end, the recipient collects terms that he or she deems important. Using the above example, if the recipient is Elizabeth, she might just want to see if her name is in the message. She'd see the above incoming message flagged like this (if the author hadn't put highlighting in it):

---

To: Eva Jones, Alan Harmon, Elizabeth Grayson, John Hayes  
From: Clark Kent  
Subject: To-Dos and brainstorming

- Please send me status on the items below by 11:00, 2:00, 4:00, and 6:00 tomorrow by e-mail. Please include defect number and what happened with it. I'm leaving at 10:30, after 2 meetings and won't have time to stop by and get status. Call me for emergencies.
- We need to have people on call this weekend; please work something out between you; someone will need to check throughout the weekend to make sure further defects are covered and closed.

Elizabeth and Eva: using the Thursday night build, can you test the following defects: 134509, 116916, 116510

Eva: Verify old defects, close. Check with John Hayes which ones were already verified (116916, 116927 were new ones yesterday). Also test fix for 115236 (will need to be in weekend build).

John: Check for new defects, verify, and necessary changes to Eva for fixes. Finish defect 116508.

Alan: Finish defects with Solaris

Later, I think we should discuss this process, in light of the new function updating and roles involved. Perhaps we should really have an install rep as well as a build rep, since we do have a somewhat different perspective on many issues. The install team usually gets hooked in at the end of the cycle, while the build team is there from the start. A lot of these problems seem to be related to install.

There may even be other strategically positioned experts who could also help.

Thanks!  
Clark

---

So, when Elizabeth opens the e-mail message, her eye would be drawn to the line that begins with her name immediately, and she can read that part first. This ensures that it gets her attention.

3. If the same advantage or problem has been identified by others (inside/outside IBM), how have those others solved it and does your solution differ and why is it better?

I personally try to solve this problem of by making my e-mail messages easy for my recipients to scan by hand. I type the names of people next to the sections or questions in the e-mail message that I want them to especially pay attention to, and then highlighting the names (using different fonts or colors) to call attention to those sections; or by highlighting in color or bold font the sentences or questions that I don't

Main idea for disclosure [REDACTED] continued

want to be missed. The disadvantage to this method is that I have to spend time going to each occurrence within the message, selecting the name or words at each occurrence, and then changing the font or color to make it stand out. This runs the risk of overlooking an occurrence that should be highlighted, especially in a really long e-mail note. See this example:

-----  
To: Ellen, Eric, Brian, David  
From: Elizabeth  
Subject: Question about translation practices

Hi team,

I have a question for you that came from another team. The question is if we use a tool that doesn't generate table of contents automatically, how do the translators "sync up" the translation of the headings? Is there a step in the process where they compare to make sure they've translated the same English heading text into the same language text? Ellen or Eric, do you know how they handle this scenario?

David, from an accuracy/clarity/retrievability standpoint, I always assume that it's in the best interest of the users that the text matches, so that they are ensured that they have jumped to the correct corresponding panel. The example quoted was "Choosing a controller" instead of "Selecting a controller" in the heading of the panel it links to. What are your thoughts on this issue? If you think it's something that could cause a lot of customer problems, then we might need to put a process in place to ensure that they always match exactly. Do you know which team could handle this, Standards or Procedures? Could you call a meeting with the appropriate team to discuss it?

Thanks!  
Elizabeth  
-----

-----  
In the above case, the author has to type the whole message, then go back and choose various fonts and colors and select the text to highlight. The advantages of the invention method over the manual alternative are that this process is made faster and easier to perform. In an embodiment of the invention, the author would only have to type their original message, hit a button, and the tool would pick out the names and, depending on the particular embodiment, could go ahead and make all the names in bold font.

In addition, another advantage with this invention is that e-mail recipients could specify key words that they want to be on the look-out for and have them identified in the e-mail messages that they receive when they open the messages to read them, instead of relying on the author having specified them when the author sent the message. So that, if the author forgets to highlight the name of a recipient in the body of the e-mail message, the recipient could turn on the invention to look for and highlight their name or certain proper names or words that they've specified in a personal "dictionary" and automatically see those words easily.

For example, suppose the above message is sent to Eric, Ellen, Brian, and Dave and the author forgot to run the embodiment of the invention to flag their names:

-----  
To: Ellen, Eric, Brian, David  
From: Elizabeth  
Subject: Question about translation practices

Hi team,

Page 7

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Main idea for disclosure [REDACTED] - continued

I have a question for you that came from another team. The question is if we use a tool that doesn't generate table of contents automatically, how do the translators "sync up" the translation of the headings? Is there a step in the process where they compare to make sure they've translated the same English heading text into the same language text? Ellen or Eric, do you know how they handle this scenario?

David, from an accuracy/clarity/retrievability standpoint, I always assume that it's in the best interest of the users that the text matches, so that they are ensured that they have jumped to the correct corresponding panel. The example quoted was "Choosing a controller" instead of "Selecting a controller" in the heading of the panel it links to. What are your thoughts on this issue? If you think it's something that could cause a lot of customer problems, then we might need to put a process in place to ensure that they always match exactly. Do you know which team could handle this, Standards or Procedures? Could you call a meeting with the appropriate team to discuss it?

Thanks!  
Elizabeth

-----  
David is the head of the Standards team. With an embodiment of this invention in his e-mail program, he could have registered a set of key words that includes his name ("David"), and the terms "meeting" and "Standards", so that he can easily see his name in any messages that come in and whether there might be an issue for him or his team and for meetings. So, when the message arrives and he opens it, the words "meeting", "Standards" and "David" will be highlighted and he can see them easily with the items that are important for him and his team:

-----  
To: Ellen, Eric, Brian, David  
From: Elizabeth  
Subject: Question about translation practices

Hi team,

I have a question for you that came from another team. The question is if we use a tool that doesn't generate table of contents automatically, how do the translators "sync up" the translation of the headings? Is there a step in the process where they compare to make sure they've translated the same English heading text into the same language text? Ellen or Eric, do you know how they handle this scenario?

David, from an accuracy/clarity/retrievability standpoint, I always assume that it's in the best interest of the users that the text matches, so that they are ensured that they have jumped to the correct corresponding panel. The example quoted was "Choosing a controller" instead of "Selecting a controller" in the heading of the panel it links to. What are your thoughts on this issue? If you think it's something that could cause a lot of customer problems, then we might need to put a process in place to ensure that they always match exactly. Do you know which team could handle this, Standards or Procedures? Could you call a meeting with the appropriate team to discuss it?

Thanks!  
Elizabeth

-----

[REDACTED]



Main idea for disclosure [REDACTED] continued



#### Possible related art

The existing concept that I believe is most related is that of a spell-checker in an e-mail program. A typical use of a spell-checker is:

1. Author composes the message
2. Author runs spell-check tool
3. Spell-check compares terms in the message against an online registry of terms (the dictionary)
4. One at a time, flags those terms that the spell-check deems important to flag to the user (in this situation, any possibly mis-spelled terms)
5. At each time an occurrence is flagged, gives the user an opportunity to ignore or change the flagged terms
6. At finish, author sends message

My invention extends this concept of comparing terms contained in an authored message to a registry of terms, flagging those of "interest", and giving the author an opportunity to change them by extending it in a new way to solve the problem described above--in an embodiment of my invention:

1. Author composes the message
2. Author runs a tool that is the embodiment of my invention
3. The tool compares terms in the message against an online registry of terms (for example, names of people that the author has registered, names of people in the To: list of the current message, proper names of things in the author's work place, etc.) that the author has created
4. One at a time, the tool flags those terms that match ones in the registry that the author has created (and, in doing so, has indicated that the author deems significant terms)
5. At each time, gives the author an opportunity to specify that the term be given some quality (for example, a different font, or a color, or a sound attached, or an image attached) to indicate its importance when the message is opened by the recipient.
6. At finish, author sends message

Where the embodiment of my invention is different than a simple spell-checker is that:

- a) It uses a registry that the users define themselves with words that are of personal importance
- b) A spell-checker is based on the paradigm of flagging those terms that don't match its registry. My invention flags those terms that do match.
- b) The author can attach significance to the terms that are flagged. Spell-checkers only let you change/replace the flagged term.

Another existing concept that I believe might be related is the search feature in e-mail programs. The concept of search for the recipient of the e-mail is:

1. Recipient receives e-mail message

2. Recipient opens search tool
3. Recipient specifies significant words that he or she wants to find within the message
4. At each occurrence, recipient reads that section.

My invention extends this concept in a new way by searching through an e-mail message for any term that the user (author or recipient) has specified ahead of time as having significance or importance for them, not just searching for a single term that the user enters in the search tool, and by allowing the occurrences of terms to be flagged in some way within the e-mail itself. If the author uses an embodiment of my invention, the recipient does not have to do any searching at all--all of the important terms will be flagged with some significance (font, color, image, sound, etc.) that is readily visible to the recipient. In addition, if the recipient uses an embodiment of my invention instead of the search tool, my invention is not as tedious as the search tool. Instead of having to run the search for every term that has significance for the recipient and that he or she thinks might be in the e-mail message (for example, search on "my name", then search on "my product name", etc.), with the embodiment of my invention, the recipient sets up a registry of terms at one point in time and then only runs my invention against each e-mail message. Each occurrence is flagged (by font, color, image, sound, etc.) and the recipient can see them stand out within the e-mail message.

#### Detectability

The use of this invention in another e-mail product could be detected by:

1. Opening the product and create a new message
2. Type text into the body of the message
3. Go to the area of the product where the spell-checker and other textual tools are (for example, grammar tool) and see if there are any tools that you can use to go through the document and provide "significance" to terms via font change, color, images, sound, etc.
4. Go into the online help for the e-mail product and do a search on tasks like "flagging importance", "indicating importance" and see if there is any mention of such a concept in the online help for the product.

#### Importance to IBM

I believe that an embodiment of my invention could be added to Lotus Notes, which is an IBM product. It would save time for any user of Lotus Notes, and having the function might end up being a competitive advantage. I use Notes myself, as do my co-workers, and today we are each solving this problem manually by flagging names and terms within our messages using fonts and color. With a tool that does the same thing, we would individually save lots of time. I would imagine that users of other e-mail programs would like to have this function as well.

In addition, companies that make and market e-mail programs might want to license this patent to implement features based on it in their programs. Popular e-mail programs include Eudora, Microsoft Outlook, Netscape Messenger.

#### Disadvantages

The only disadvantage I can think of at this time is that it would be so easy to use that users of this invention might overdo it and make so many terms in their e-mail messages distinct that it makes the messages hard to read. However, this is a trade off that comes with the ease of use and capability of the invention (similar to when people could first add different fonts to their messages and they'd put in too many in one message).

4. If the invention is implemented in a product or prototype, include technical details, purpose, disclosure details to others and the date of that implementation.  
This is not implemented in a product yet.

Report #1  
Disclosures Submitted Between 6/20/2000 and 5/18/2001

Disclosure Number	Evaluation	Submit Date	Response Due Date
STL820000122	SEARCH	06/21/00	08/19/00
STL820000131	PUBLISH	07/04/00	08/18/00
STL820000124	PUBLISH	07/05/00	08/05/00
STL820000125	SEARCH	07/05/00	08/05/00
STL820000123	SEARCH	07/05/00	08/05/00
STL820000126	SEARCH	07/08/00	08/10/00
STL820000127	SEARCH	07/10/00	08/10/00
STL820000128	SEARCH	07/10/00	08/10/00
STL820000130	SEARCH	07/10/00	
STL820000129	SEARCH	07/11/00	
STL820000133	SEARCH	07/20/00	08/20/00
STL820000135	SEARCH	07/21/00	08/25/00
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STL820000153	SEARCH	08/15/00	09/15/00
STL820000151	SEARCH	08/15/00	09/14/00
STL820000154		08/18/00	09/20/00
STL820000155	SEARCH	08/21/00	09/21/00
STL820000157	SEARCH	08/28/00	09/28/00
STL820000158	PUBLISH	08/30/00	10/01/00
STL820000160	SEARCH	08/31/00	10/01/00

Report #1  
Disclosures Submitted Between 6/20/2000 and 5/18/2001

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STL820000163	SEARCH	09/11/00	10/13/00
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STL820000168	SEARCH	09/20/00	10/21/00
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STL820000173	SEARCH	09/29/00	
STL820000176		10/02/00	11/02/00
STL820000177	PUBLISH	10/04/00	11/04/00
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STL820000187	SEARCH	11/02/00	12/09/00
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STL820000183	SEARCH	11/06/00	12/09/00
STL820000189	SEARCH	11/12/00	12/13/00
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STL820000191	PUBLISH	11/21/00	12/22/00
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STL820000196	SEARCH	12/01/00	01/05/01
STL820000197	SEARCH	12/06/00	01/07/01
SMS820000160		12/11/00	01/14/01

Report #1  
Disclosures Submitted Between 6/20/2000 and 5/18/2001

STL820000198	12/18/00	01/19/01
STL820000199	12/19/00	04/02/01
SMS820000182	12/21/00	02/15/01
SVL820010001	01/04/01	02/07/01
SVL820010003	01/11/01	02/15/01
SVL820010002	01/11/01	02/15/01
SVL820010004	01/15/01	02/24/01
SVL820010005	01/16/01	02/24/01
SVL820010006	01/18/01	02/24/01
SMS820010022	01/23/01	02/26/01
SMS820010020	01/23/01	03/03/01
SVL820010007	01/24/01	02/25/01
SVL820010008	01/29/01	02/28/01
SVL820010009	02/01/01	03/03/01
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SVL820010014	02/26/01	04/13/01
SVL820010015	02/27/01	04/01/01
SVL820010018	03/06/01	
SVL820010019	03/07/01	04/12/01
SVL820010017	03/08/01	04/12/01
SVL820010020	03/09/01	04/12/01
SVL820010021	03/13/01	04/14/01
SMS820010049	03/13/01	04/15/01
SVL820010022	03/16/01	04/19/01
SVL820010023	03/19/01	04/20/01
SVL820010025	03/22/01	04/23/01
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SVL820010026	03/30/01	05/02/01
SVL820010027	04/02/01	05/03/01
SVL820010028	04/10/01	05/11/01
SVL820010029	04/11/01	05/13/01
SVL820010030	04/15/01	05/16/01
SVL820010031	04/17/01	05/18/01

	Report #1	Disclosures Submitted Between 6/20/2000 and 5/18/2001	
SVL820010032	SEARCH	04/19/01	05/20/01
SVL820010033		04/20/01	05/23/01
SVL820010034	SEARCH	04/30/01	06/01/01
SVL820010035	SEARCH	05/01/01	06/02/01
SVL820010036	SEARCH	05/03/01	06/04/01

Report #2  
Disclosures Evaluated Between 6/20/2000 and 5/18/2001

<u>Disclosure Number</u>	<u>Evaluation</u>	<u>Evaluation Date</u>	<u>Decision</u>	<u>Decision Date</u>
STL820000058	SEARCH	04/25/00	FILE	06/20/00
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STL820000100			FILE/MERGE	07/20/00
STL820000128	SEARCH	07/24/00	FILE	07/26/00
STL820000122	SEARCH	07/31/00	FILE	07/31/00
STL819990085	PUBLISH	07/06/99	PUBLISH	08/02/00
STL820000139	SEARCH	08/16/00	FILE	08/16/00
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STL820000095	SEARCH	07/24/00	FILE	08/30/00
STL820000148	SEARCH	09/06/00	FILE	09/06/00

Report #2  
Disclosures Evaluated Between 6/20/2000 and 5/18/2001

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STL819990148	CLOSE	10/18/00	CLOSE	10/18/00
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STL820000137	PUBLISH	10/24/00	PUBLISH	10/24/00
STL820000047	PUBLISH	10/19/00	PUBLISH	10/27/00
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STL820000112	PUBLISH	10/19/00	PUBLISH	10/27/00
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STL820000099	PUBLISH	09/25/00	PUBLISH	10/27/00
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STL819960121	CLOSE	08/22/00	CLOSE	10/27/00
STL820000120	SEARCH	07/20/00	FILE	11/01/00



Report #2  
Disclosures Evaluated Between 6/20/2000 and 5/18/2001

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Report #2  
Disclosures Evaluated Between 6/20/2000 and 5/18/2001

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Report #2

Disclosures Evaluated Between 6/20/2000 and 5/18/2001

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